



**OUR CREDIBILITY WITH  
OUR CUSTOMERS IS  
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ELEMENT OF OUR  
RELATIONSHIP.  
MISREPRESENTATION  
TO A CUSTOMER IS  
AGAINST COMPANY  
POLICY AND AGAINST  
THE LAW.**

## **HONESTY, FRAUD, DISHONESTY AND FALSE STATEMENTS**

- I. Our credibility with our customers is the most important element of our relationship. Misrepresentation to a customer is against company policy and against the law. The law provides that an associate is personally liable.
  - A. It is also against Company policy to mislead or misrepresent any credit application or customer credit status to any financial institution.
  - B. Associates are also expected to be honest in their dealings with their managers and co-workers.
- II. No associate or applicant may ever falsify any application, medical history record, invoice, paperwork, time sheet, time card, investigative questionnaires or any other document.
  - A. Any associate found to have engaged in resume fraud or who made material misrepresentations or omissions on their employment application will be subject to immediate termination of employment.
  - B. If you observe any such violations, please report them to the Loss Prevention Director or the Human Resources Department immediately.

Exhibit 8